

Whitfords Avenue Medical Centre

Suite 2 Cnr of Whitfords & Dampier Ave Kallaroo 6025 Tel 9307 4222 - Fax 9307 6702 www.whitfordsmedical.com.au



FREE TO TAKE HOME!



Fun in the Sun



Swimmer's Ear



I Don't Want to go to Scho



Finding Your Ho-Ho-Ho

YOUR NEXT APPOINTMENT:

ENJOY THIS FREE NEWSLETTER

about medical care should be made in consultation with your health care provider so discuss with your doctor before acting on any of the information. www.healthnews.net.au

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PRACTICE DOCTORS

Dr Steve Jarvis MBBS, FRACGP, DipObs, BSc

Dr Shahrooz Roohi MBBS (Hons) FRACGP

Dr Russell Bock MBBS, FRACGP, DipObs

Dr Galal Tadros MBBS AMC

Dr James Setiawan MBBS FRACCP

Dr Christina Bien MBBS (Hons), DCH, SH&FPA, FRACGP

Dr Mari Bardell MB.CHB, FRACGP, PallMedDip

REGISTRAR DOCTORS

Dr Yusof Mutahar MBBS (UWA)

Dr Nicole Filar MBBS

PRACTICE MANAGER Jacqui Markou

PRACTICE NURSES lenny, Sarah, Sonia, Filomena, Joanne, Anna, Cheryl & Jaci (Care Plan/Health Assessment Nurse)

RECEPTION STAFF

Joyce, Denise, Rosemary, Tracey, Pauline & Suzanne

SURGERY HOURS

Monday	7am – 6pm
Tuesday	7am – 8pm
Wednesday	7am – 7pm
Thursday	7am – 6pm
Friday	7am – 5pm
Saturday	8am – 3pm
Public Holidays	8am – I pm

AFTER HOURS & EMERGENCY

After hours Locum Service - Home Visit.
Health Direct 1800 022 222
Joondalup Hospital – Emergency
9400 9400

Appointments can be made online, visit our website: www.whitfordsmedical.com.au

OTHER SERVICES

- 24 Hr blood pressure monitoring
- Travel vaccines & advice
- Chronic disease management
- Health Assessments for over 75s
- Anti-wrinkle injections/treatment
- Skin Cancer Check/Mole Scan
- Audiometry
- Medicals

- Myofascial therapy
- Minor surgery

Diabetes Educator

• FCG

Our aim is to give our patients the highest possible quality of care, by ensuring excellence in all aspects of our practice. We endeavour to provide patients with the best and most current treatments, methods, materials and equipment within our resource capabilities to ensure that the patients receive the high quality of service they have come to expect.

ALLIED HEALTH PROFESSIONALS

Allied Health appointments available at reception:

- Podiatrist
- Consultant Dietitian

BILLING ARRANGEMENTS

We are a bulk billing practice Monday to Friday. Medicare Card required.

Saturday is Private Billing. Payment is required on the day of consultation.

APPOINTMENTS

Consultation is by appointment. Urgent cases are seen on the day. Home Visits. If unable to attend our surgery, one of receptionist can arrange for a locum Doctor to visit you at home. (See after hours for phone number.)

Long Appointments. If booking for a medical or for a more complex problem or Pap smear, please inform reception.

Non-Cancellation Fee. If you fail to attend appointments a fee of **\$38.50** will apply. To avoid receiving a fee, adequate notice is required.

SPECIAL PRACTICE NOTES

Molescan/Skin checks. Full skin cancer mole checks are available by appointment to ensure a qualified Molescan doctor is available. An appointment specifically is necessary for this service.

Contacting Doctors. Should you wish to speak to a Doctor, please be aware the he/she is likely to be consulting. A message can be left and your Doctor or staff member will return your call with a reply.

Reminder system. Because our practice is committed to preventive care, we may send you an occasional reminder regarding health services appropriate to your care. If you wish to opt out of this, please let us know.

 \triangleright Please see the Rear Cover for more practice information.

- Diving medicals • Family Planning

Fun in the Sun

Summer time is great fun for children and with a few handy safety tips it can be fun for parents as well. Children love being outside but they can overheat, so ensure they drink plenty of water through the day.

Get them to play in the shade or come inside in the hottest part of the day. If travelling, be aware that cars can heat up and children may feel the effects before you do. Do not leave children in a car on a hot day.

Remember to slip, slop and slap.

Kids love a romp in the park. Playgrounds are much safer than they were, but there is never a substitute for supervising your children and guiding them to age-appropriate play equipment. Similarly, water activities are great fun on a hot day but pool fences do not replace watching your child. Floatation devices are helpful for young children but, again, cannot replace your vigilance. Teach your children to always swim between the flags at the beach.

Summer offers good opportunities to connect with your children. You can enjoy splashing around with them in the pool or catch a ball or Frisbee in the park. You can go bike riding together or simply lie down at night and watch the stars. Outdoor activities are good for both your health (reducing stress and improving sleep and fitness) and your children's wellbeing.



Back-to-School Nutrition

Holidays are over and thoughts will turn to getting children back to school and what to put in that dreaded lunchbox. While lunch boxes can be a difficult problem for parents, they needn't be.

Before considering lunch, ensure your child eats breakfast every day. This can be an egg, or some fruit with yoghurt or toast. Many breakfast cereals are high in sugar and food colouring, so read the labels carefully. The best drink for your child at breakfast is water.

The sandwich remains a popular lunch. Choose wholegrain or multigrain bread in preference to white. Fillings can be cold meats, vegetables or cheese or whatever your child likes. Wraps are another option. Pack some carrot or celery sticks, a hardboiled egg and fruit – and you have a nutritious and inexpensive lunch!

If allergies are not a concern a small pot of mixed seeds, nuts and dried fruit is a healthy recess snack. Just as at breakfast, the best drink during the day is water. Fruit juices are high in sugar so it is better children eat a piece of fruit and drink a glass of water than have fruit juice.



Listen up!

Swimmer's Ear

The ear has three parts – outer, middle and inner. The outer ear or ear canal is the 'ear hole' we can feel and leads to the eardrum. If this gets infected (technical name, otitis externa) it is called swimmer's ear or tropical ear. While not caused by water, it typically comes on if water remains in the ear canal. This can cause the lining to become inflamed and then bacteria or fungi multiply in the moist environment.

The hallmark symptom is a painful ear and the pain can be quite intense. There may be a fever but not commonly. It is rare to get 'cold'-like symptoms of runny nose or cough as is common in middle ear infections. The ear canal may become red and swollen.

See your doctor. Swimmer's ear is easily differentiated from a middle ear infection on examination of the ear. Treatment is antibiotic drops and it's important to keep the ear dry until the infection clears. Sometimes the ear may need cleaning by your doctor. Do not do this at home with cotton buds as it can make things much worse!

Prevention includes using drops from the chemist after swimming to evaporate water. For those prone to repeated infections or who swim regularly, earplugs may be helpful.

Weblink www.betterhealth.vic.gov.au/health/conditionsandtreatments/swimmers-ear

'I Don't Want to go to School'

School refusal is serious and emotional. It is hard to stay detached. But finding a solution early can prevent unnecessary school absence.

Watch for things such as tantrums or tears about going to school; not wanting to leave mum or dad; refusal to leave the car or home; repeated visits to the school nurse; and feelings of physical sickness like nausea, headache and stomach cramps.

The causes can be simple or hard to find. We look for bullying, change of school, transition from primary to high school, separation anxiety, family stress, problems with teachers, academic pressures, moving house or changes in home life.

It may not be a condition of itself but a response to anxiety or fear, often because things are seen through a child's eyes.

It is serious when a child gets behind in their education or misses out on friendships.



Early recognition is vital. Discussing possibilities with your GP and school teacher can help, rather than guess what might be affecting your child. A psychologist can sometimes help.

Simple measures include being clear and direct about school attendance, offering incentives for going to school, or banning toys and electronic devices if the child is at home. It is important for the parents and teachers to be in regular contact and to 'be on the same page'.

State education departments have programs that help in difficult cases.

Alcohol and the **Festive Season**

Christmas is a time we can overindulge in food and drink but there are simple ways to avoid this. There is no need to accept every invitation – everyone knows it's a busy time, so you can politely decline.

When you do go out, alternate your alcoholic drink with a glass of water. This means that you can always have a drink in your hand but will only consume half the number of alcoholic drinks. Taking this one step further there is no problem drinking water or mineral water all night. An increasing number of people choose not to drink alcohol at all. Claim a medical cause if you feel the need for an excuse but you needn't feel any need to justify abstinence.

Drink a big glass of water before leaving for the event, that way you won't arrive thirsty and eager for the first offering. If you are consuming alcohol, it is important to eat. This slows the alcohol absorption and also helps to fill you up.



'Frogs need water and so do we'

Know when you've had enough. It's OK to be sociable and in an hour or so, leave.

Family gatherings at Christmas should be enjoyable but too many drinks can fuel tension. If you are hosting, be aware of responsible serving of liquor and if you are a guest, remember to enjoy festive cheer in moderation.



Finding Your **Ho-Ho-Ho**

Kids can't wait for Christmas and a good number of adults can't wait for it to be over.

Christmas can be stressful for some. This might be because you dread 'enduring' family members who you have carefully avoided since last Christmas, or it might be you've just got your credit card under control from the last festive season. It might be that you feel obligated to everyone.

There are simple things you can do to reduce Christmas stress.

- Practise slow deep breathing every day. This reduces stress and anxiety.
- Cull the present list to those you genuinely care about and you don't have to spend a fortune.
- Cut up the credit card and buy your Christmas presents with cash. That way you buy what you can afford and there won't be nasty surprises on the January credit card statement.
- Close down. Many businesses close over Christmas. You can do the same. Switch off the phone and go away.
- Be a kid again. Pop crackers, enjoy unwrapping presents and give yourself to the silliness of the season. This will make you laugh and you can't stress when you are laughing.

Not all these tips suit everyone. Do what works for you. Do remember that Christmas (whether you are religious or not) can be a time for joy and relaxation.



SEASONED ROLLED PORK SERVED

Ingredients

- 1.7kg boned loin of pork
- 1 small handful fresh rosemary, leaves picked
- 3 heaped tablespoons fennel seeds
- Sea salt

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- freshly ground black pepper to taste
- 500g sourdough or rustic bread
- 2 red onions, peeled and finely sliced
- 4 garlic cloves, peeled and finely sliced
- 1 small handful fresh sage leaves, torn
- 2 handful pine nuts or pistachios kernels roughly chopped
- extra virgin olive oil
- 4 tblspns balsamic vinegar

Spiced Apricots:

- 6 ripe apricots
- Chilli flakes
- Dark brown sugar
- Knob butter

Method

- 1. Preheat your oven to 220C.
- 2. Score across the pork skin about 5cms wide and 1cm deep.
- 3. Pound the rosemary and fennel seeds in a pestle and mortar with approx 1 tblspn flaked sea salt until fine, then rub into all the score marks on the pork. Remove the crusts from the sourdough bread and toast until lightly golden.
 - Solv fry the onions, garlic, sage and



pine/pistachio nuts in a little olive oil for 10 minutes until the onions are sweet and soft. Season with salt and pepper, add the balsamic vinegar and put the mixture in a bowl. Tear your bread into smallish pieces and add to the bowl. Mix everything together really well. Put to one side and allow to cool.

5. Place pork rind side down. Spread seasoning in centre, then roll the pork over and tie it with a few pieces of string. Place the pork on a roasting tray and cook in the preheated oven for 30 minutes then lower the temperature to 190C for a further 50-60 minutes until skin is crisp and golden.

Serve with spiced apricots: Halve and stone ripe apricots. Dot each with a little butter, then sprinkle with a pinch of dried chilli flakes and dark brown sugar. Place apricots around the pork for the last 5-10 minutes of cooking.



Whitfords Avenue Medical Centre

• SPECIAL PRACTICE NOTES

Test results. Please ensure you make a follow-up appointment with your doctor, as results are not given over the phone.

Despite our best intentions, we sometimes run late! This is because someone has needed unexpected urgent attention. Thank you for your consideration.

Medical record confidentiality.

This practice protects your personal health information to ensure it is only available to authorised staff members for the intended purposes and to comply with the Privacy Act.

Your comments on our medical services are always welcome.

We strive to improve for your benefit. Please direct any queries or complaints to the Practice Manager. Comments box is available, or in writing addressed to Practice Manager. Unresolved issues can be addressed to Health and Disability Services Complaints Office, www.hadsco.wa.gov.au or ph: **6551 7600**.

Molescan/Skin checks. Full skin cancer mole checks are available by appointment to ensure a qualified Molescan doctor is available. An appointment specifically is necessary for this service.

Implanon insertion. Can be done in our minor theatre room after assessment by a family doctor at this practice.

Myofascial medicine. For treatment of back neck shoulder pain. Requires appointment for assessment and arrangement of at treatment plan. Treatment type can be seen on Professor Chan Gunns web site: http://www.istop.org Naturally not all cases are suitable for Myofascial Treatment and may require other or combined treatment modalities. This treatment requires careful assessment prior to being used.

Cosmetic treatment. Cosmetic treatment is available at the Whitfords Avenue Medical Group. For more information about the service available please visit our Whitford's Cosmetic Medicine website.

