

Whitfords Avenue Medical Centre



Suite 2 Cnr of Whitfords & Dampier Ave Kallaroo 6025 Tel 9307 4222 | Fax 9307 6702 www.whitfordsmedical.com.au

FREE TO TAKE HOME!



Be Wary of Croup



Wee Problem, Big Solutions



Heartburn in Pregnancy



Dizzy Days

YOUR NEXT APPOINTMENT:

ENJOY THIS FREE NEWSLETTE

Please remember that decisions about medical care should be made in consultation with your health care provider so discuss with your doctor before acting on any of the information.

JUNE - JULY 2017 EDITION

PRACTICE DOCTORS

Dr Steve Jarvis

MBBS, FRACGP, DipObs, BSc

Dr Shahrooz Roohi

MBBS (Hons) FRACGP

Dr Russell Bock

MBBS, FRACGP, DipObs

Dr Galal Tadros

MBBS. AMC.

Dr James Setiawan

MBBS FRACGP

Dr Christina Bien

MBBS (Hons), DCH, SH&FPA, FRACGP

Dr Mari Bardell

MB.CHB, FRACGP, PallMedDip

REGISTRAR DOCTORS

Dr Carolin Behrens

PRACTICE MANAGER Jacqui Markou

PRACTICE NURSES

Jenny, Sarah, Sonia, Joanne, Anna, Cheryl, Nicole & Jaci (Care Plan/Health Assessment Nurse)

RECEPTION STAFF

Joyce, Denise, Rosemary, Tracey, Pauline, Suzanne & Jane

SURGERY HOURS

Monday	7am – 6pm
Tuesday	7am – 8pm
Wednesday	7am – 7pm
Thursday	7am – 6pm
Friday	7am – 5pm
Saturday	8am – 3pm
Public Holidays	8am – 1 pm

AFTER HOURS & EMERGENCY

After hours Locum Service - Home Visit 9321 9133

Health Direct 1800 022 222

Joondalup Hospital Emergency **9400 9400**

Appointments can be made online, visit our website: **www.whitfordsmedical.com.au**

OTHER SERVICES

- 24 Hr blood pressure monitoring
- Travel vaccines & advice
- Chronic disease management
- Health Assessments for over 75s
- Anti-wrinkle injections/treatment
- Skin Cancer Check/Mole Scan
-

- Audiometry
- Medicals
- Diving medicals
- Family Planning
- Myofascial therapy
- Minor surgery

Our aim is to give our patients the highest possible quality of care, by ensuring excellence in all aspects of our practice. We endeavour to provide patients with the best and most current treatments, methods, materials and equipment within our resource capabilities to ensure that the patients receive the high quality of service they have come to expect.

ALLIED HEALTH PROFESSIONALS

Allied Health appointments available at reception:

Podiatrist

- Diabetes Educator
- Consultant Dietitian

BILLING ARRANGEMENTS

We are a bulk billing practice Monday to Friday. Medicare Card required.

Saturday is Private Billing. Payment is required on the day of consultation.

APPOINTMENTS

Consultation is by appointment. Urgent cases are seen on the day. **Home Visits.** If unable to attend our surgery, one of receptionist can

arrange for a locum Doctor to visit you at home. (See after hours for phone number.)

Long Appointments. If booking for a medical or for a more complex problem or Pap smear, please inform reception.

Non-Cancellation Fee. If you fail to attend appointments a fee of **\$38.50** will apply. To avoid receiving a fee, adequate notice is required.

SPECIAL PRACTICE NOTES

Molescan/Skin checks. Full skin cancer mole checks are available by appointment to ensure a qualified Molescan doctor is available. An appointment specifically is necessary for this service.

Contacting Doctors. Should you wish to speak to a Doctor, please be aware the he/she is likely to be consulting. A message can be left and your Doctor or staff member will return your call with a reply.

Reminder system. Because our practice is committed to preventive care, we may send you an occasional reminder regarding health services appropriate to your care. If you wish to opt out of this, please let us know.

Please see the Rear Cover for more practice information.



Wee Problem, Big Solutions

Being unable to control the bladder remains silent because most people don't talk about it. Yet is affects about 13% of Australians.

> Severity ranges. Stress incontinence is when urine leaks in response to (for example) movement or any pressure in the pelvis. Urge incontinence is when you need to go to the toilet quickly or else!

Many people don't raise the issue of incontinence with their GP because they are embarrassed or believe it is "a normal part of life" or nothing can be done. Let's be clear. It is not a normal part of ageing, you do not need to be embarrassed and there are ways to prevent and

certain types of surgery (e.g. prostate), constipation and some medications. Step one is to raise the issue with your GP. Some tests may need to be done to rule out contributing medical causes (e.g. diabetes). You may need referral to someone who specialises in this area or be sent for urodynamic testing (to test bladder function).

> General helpful tips include spreading fluid intake through the day (and cutting back on alcohol and caffeine), doing regular exercise, and maintaining a healthy weight.

For women after childbirth, pelvic floor exercises are critical. Talk to your GP or physio about this. Once any predisposing things are excluded or treated, bladder training is very effective. Programs are run through Continence Australia and some physiotherapists. In the short-term, planning your day is helpful. There are also products to help you get around the problem.

The most important step is the first one – raise it with your GP.

Help at Hand for Dementia

Dementia scares many people about getting older. Alzheimer's is most common and affects over 400,000 Australians with that number increasing. It is now the second leading cause of death of Australians and the single greatest cause of disability in over 65s. Over half of those in residential care have dementia.

Risk factors include age, family history, being a smoker and excess alcohol use. There is no absolute prevention but research suggests that healthy eating, regular exercise and keeping the brain active may help reduce the chances of dementia. There is no cure and medications can, at best, only slow progress.

Your doctor probably has a standardised questionnaire for detecting dementia, if you are curious.

An ageing population is increasing the absolute numbers of Alzheimer's disease but rates are actually declining! Figures from the USA and UK show that the proportion of those over 65 years with the



condition, fell by about 25% over the 15 years to 2013. (Australian figures are likely to be similar.)

We do know that dementia affects surrounding family and friends, who often become carers too. Support for them is at hand and with early diagnosis, comes better long-term planning. Talk to your GP about what services can assist you and your family.

Questions for home

- What female hormone predisposes to reflux in pregnancy?
- How would you distinguish a seizure from a simple faint?
- Can dementia be treated and screened for?
- Is Croup a viral or bacterial infection?



Be Wary of Croup

Croup is a viral infection of the throat and windpipe (trachea) and typically affects children under five years though children up to eight years can contract it. The hallmark symptom is a harsh, dry, barky cough, mostly at night.

Croup generally starts with a 'cold-like' runny nose, cough and perhaps a low-grade fever. The symptoms that distinguish croup from a cold are noisy breathing (stridor), the harsh barking cough, and a hoarse voice. In severe cases, if there is difficulty breathing, seek urgent medical attention.

Most cases of croup are mild and need only symptom relief. Croup is viral so antibiotics do not help. Simply comfort your child (it can be scary for small children) and make sure they take adequate fluids. You can use paracetamol or ibuprofen for sore throat or fever as needed (according to weight and directions on the bottle). Traditionally, a vaporiser to humidify the surrounding air was advised but perhaps not these days.

If there is no improvement, or if you have any concerns, see your GP. In more severe cases, a short course of steroid can be effective. There is no specific way to prevent croup apart from general hygiene measures.



For the Fainthearted

People may feel dizzy or pass out for many different reasons. Some matter, most don't.

A true faint (vaso-vagal episode) leads to brief unconsciousness because blood pressure drops, blood vessels dilate, or the heart rate slows. When blood pressure to the brain is not maintained we lose consciousness, usually for only a few seconds, go pale, and perhaps feel a bit unwell for a time afterwards. Some people will go through life never fainting whereas others are prone to it.

Risk factors for fainting include prolonged standing, extreme heat (leading to dehydration), stress or emotional distress, intense pain and certain medications. Typical lead-up symptoms are a feeling of anxiety, nausea and feeling lightheaded. At this point it is best to sit or lie down but realistically events often overtake you and you find yourself on the floor.

After a faint you have full memory of events and there is no true convulsing but sometimes jerky movements may lead an experienced person to ask further questions to rule out a seizure. Recovery is usually quick if the person can lie flat and elevate their legs above the level of the heart.

It is important to consult your GP if you suffer faints. While the condition is, of itself, harmless (excluding the potential for injury when falling), it is important to exclude other reasons for loss of consciousness. Your doctor will do a physical examination and may recommend blood tests.

Heartburn in Pregnancy

Reflux – or gastro-oesophageal reflux disease (GORD) as doctors call it – occurs when acid from the stomach goes up the gullet (or oesophagus) and causes symptoms.

The lining of the stomach is designed to cope with acid (which we need to digest food) but the oesophagus lining is not. The typical symptom is a burning sensation in the lower chest or upper abdomen – hence the name heartburn. The pain can be mild to severe and most people get it at some point in their lives.

Pregnancy can bring on or aggravate reflux. In pregnancy, the hormone relaxin is produced to "relax" joints and ligaments and ease the

delivery but it can also slow digestion and relax the sphincter that prevents acid rising. And, as the baby grows, pressure in the stomach increases, which can also predispose to acid reflux.

So what can help?

Not smoking and avoiding alcohol help (nono's in pregnancy anyway!). Eat smaller meals more frequently. Avoid those foods you know bring on reflux (unfortunately no one-size-fits-all here, however, carbonated drinks, caffeine, acidic and spicy food are common culprits). Avoid eating for at least three hours before going to bed. Antacids can be used but discuss this with your doctor.



CHICKEN & LEEK SOUP



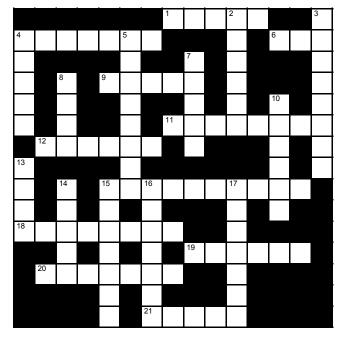
Ingredients:

- 8 chicken drumsticks or a small whole chicken
- 3 carrots peeled & diced
- 3 celery stalks diced
- ½ brown onion roughly diced
- ½ bunch parsley, plus extra, to serve
- 30ml olive oil
- 2 leeks trimmed & finely sliced
- 1 clove garlic, crushed
- 1tspn dried tarragon
- 2 large potatoes unpeeled & diced
- ½ cup risoni
- Squeeze of lemon juice also enhances the flavour your choice.

Method:

- Place chicken, 1 carrot, celery stick and onion in a large saucepan and cover with water. Bring to the boil and then reduce heat to low and simmer for 1½ hours, until chicken meat falls from the bones.
- Strain broth and set aside.
 Remove meat from chicken and discard skin and bones. Shred the chicken meat and set aside.
- 3. Heat oil in a large saucepan on medium heat. Add leek and garlic and cook for 4-5 minutes until softened. Stir in remaining carrot, celery and tarragon. Add potato and cook for 5 mins. Add risoni and reserved broth and bring to boil. Reduce heat to low and simmer for 15 mins. Add reserved chicken meat and simmer for another 5 mins until risoni is cooked and soup thickens.
- 4. Serve in bowls and sprinkle with chopped parsley or fresh tarragon.

CROSSWORD



。

Across

- 1. What we do when our blood pressure drops
- 4. Organ that holds urine
- 6. To come of ...
- 9. A high temperature
- 11. Tough tissue connecting body parts.
- 12. Bones connecting legs and spine.
- 15. Another word for the gullet
- 18. The problem where there is a lack of insulin
- 19. ___(6) are where body parts bend

- 20. Noisy breathing
- 21. A false feeling of moving

Down

- 2. Going to vomit
- 3. ___ (8) brings on memory loss in older people
- 4. What we bleed!
- 5. ___ (8) maintains physical and mental fitness
- 7. The ____ (5) is our thinking organ
- 8. You breathe through
- 10. Another word for heartburn
- 13. Made by the stomach
- 14. Pumps blood
- 15. BMI greater than
- 16. Antiinflammatory drug
- 17. A feeling of worry

Whitfords Avenue Medical Centre

SPECIAL PRACTICE NOTES

Test results. Please ensure you make a follow-up appointment with your doctor, as results are not given over the phone.

Despite our best intentions, we sometimes run late! This is because someone has needed unexpected urgent attention. Thank you for your consideration.

Medical record confidentiality.

This practice protects your personal health information to ensure it is only available to authorised staff members for the intended purposes and to comply with the Privacy Act.

Your comments on our medical services are always welcome.

We strive to improve for your benefit. Please direct any queries or complaints to the Practice Manager. Comments box is available, or in writing addressed to Practice Manager. Unresolved issues can be addressed to Health and Disability Services Complaints Office, www.hadsco.wa.gov.au or ph: 6551 7600.

Molescan/Skin checks. Full skin cancer mole checks are available by appointment to ensure a qualified Molescan doctor is available. An appointment specifically is necessary for this service.

Implanon insertion. Can be done in our minor theatre room after assessment by a family doctor at this practice.

Myofascial medicine. For treatment of back neck shoulder pain. Requires appointment for assessment and arrangement of at treatment plan. Treatment type can be seen on Professor Chan Gunns web site: http://www.istop.org
Naturally not all cases are suitable for Myofascial Treatment and may require other or combined treatment modalities. This treatment requires careful assessment prior to being used.

Cosmetic treatment. Cosmetic treatment is available at the Whitfords Avenue Medical Group. For more information about the service available please visit our Whitford's Cosmetic Medicine website.

